

Practical Application

- **Try combining the C&E Diagram and 5 Whys concept using the previous example.**
 - In a new spreadsheet, notate how the effect to explore is “Fuel expense is too high”.
 - Or you can change this to another type of expense like groceries, entertainment, phone, etc.
 - Next, notate each source of variation (6Ms) as a column heading.
 - Try answering “Why is my expense too high?”
 - For each potential cause you think of, ask yourself more “Why” questions until you reach what feels like a reasonable depth. Notate that as a possible root cause in the respective source of variation.
 - Repeat this process until you have explored and notated every possible cause.